

**CONCLUSIONS
AND RECOMMENDATIONS
OF RECENT FEDERAL REPORTS
ON HIGHER EDUCATION**



CALIFORNIA POSTSECONDARY EDUCATION COMMISSION

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Two recent federal government reports are attracting wide attention throughout the academic community. Involvement in Learning, by the Study Group on the Conditions of Excellence in American Higher Education, and To Reclaim a Legacy, by William J. Bennett, chairman of the National Endowment for the Humanities

The following pages summarize the conclusions and recommendations of these two reports: those of Involvement in Learning on pages 1-8, and those of To Reclaim a Legacy on pages 9-12. Information about how to obtain copies of the reports appears on pages 8 and 12.

These summaries are excerpted from the December 1984 Director's Report of the California Postsecondary Education Commission (Commission Report 84-35). I hope you find them useful.


Patrick M. Callan
Director

Commission Report 84-36
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RECOMMENDATIONS OF THE STUDY GROUP ON THE CONDITIONS OF EXCELLENCE IN AMERICAN HIGHER EDUCATION

At the request of the director of the National Institute of Education (NIE), seven university educators have proposed a 27-step program to renew excellence in the nation's colleges and universities. Among these seven educators, who formed NIE's "Study Group on the Conditions of Excellence in American Higher Education," are two Californians and two former Californians.

Alexander W. Astin, professor of higher education and director of the Higher Education Research Institute, University of California, Los Angeles;

Howard R. Bowen, professor of economics and education, Claremont Graduate School;

J. Herman Blake, president, Tougaloo College, and former provost of Oakes College, University of California, Santa Cruz; and

Harold L. Hodgkinson, senior fellow, Institute for Educational Leadership, and former staff member of the Center for Research and Development in Higher Education, University of California, Berkeley.

The NIE Study Group was chaired by Kenneth P. Mortimer of the Pennsylvania State University. Its other two members were Zelda F. Gamson of the University of Michigan, Ann Arbor, and the University of Massachusetts at Boston, and Barbara Lee of Rutgers University.

PERSPECTIVE OF THE STUDY GROUP

"Greater access to education will be meaningless if colleges, community colleges, and universities do not offer high quality programs to their students," the group concluded in its report released in Washington, D.C., in October. "True equity requires that all Americans have access to quality higher education -- to programs that demand college-level learning, that provide meaningful contact between faculty and students, and that serve as guides for intelligent action in the world beyond the campus."

The Study Group criticized colleges and universities for using inadequate measures of performance, such as grades and credits, as benchmarks of quality and for judging educational excellence by "input measures," such as their endowments, expenditures, the test scores of their entering students, and their selectivity in admissions, rather than by such "output" measures as the increase in their students' knowledge during college.

According to the Study Group, "adequate measures of educational excellence must be couched in terms of student outcomes -- principally such academic outcomes as knowledge, intellectual capacities, and skills," but also such personal characteristics as "self confidence, persistence, leadership,

empathy, social responsibility, and understanding of cultural and intellectual differences."

Based on their year-long study and the research of other scholars, the Study Group identified three major conditions for increasing these learning outcomes:

1. Active student involvement in the educational process -- that is, "how much time, energy, and effort students devote to the learning process";
2. High expectations of both students and institutions for themselves and each other; and
3. Institutional use of facts about student learning in order to improve instruction.

RECOMMENDATIONS FOR INCREASING STUDENT INVOLVEMENT

The Study Group offered seven recommendations for increasing student involvement, based on their conclusion that "the more time and effort students invest in the learning process and the more intensively they engage in their own education, the greater will be their growth and achievement, their satisfaction with their educational experiences, and their persistence in college, and the more likely they are to continue their learning."

The seven recommendations are:

1. College administrators should reallocate faculty and other institutional resources toward increased service to first- and second-year undergraduate students. ("At the present time, first-year students are ill served by many of our institutions of higher education. They are often closed out of course selections, treated impersonally, and given lower priority in academic advising than sophomores, juniors, and seniors.")
2. Faculty should make greater use of active modes of teaching and require that students take greater responsibility for their learning. ("... the passive student is one of the greatest challenges facing higher education.")
3. Learning technologies should be designed to increase, and not reduce, the amount of personal contact between students and faculty on intellectual issues. ("Since no factor seems to account for student learning and satisfaction more than faculty contact, we are concerned about any technology that has the potential of diminishing significant intellectual contact between faculty and students, and of removing the passion from learning.")
4. All colleges should offer a systematic program of guidance and advisement that involves students from matriculation through graduation. Student affairs personnel, peer counselors, faculty, and administrators should all participate in this system on a continuing basis. ("Advisement is one of the weakest links in the education of college students.")

5. Every institution of higher education should strive to create learning communities, organized around specific intellectual themes or tasks. ("Effective learning communities such as those built around common themes (for example, ethics in science) can strengthen opportunities for intellectual dialogue and other forms of active learning.")
6. Academic and student service administrators should provide adequate fiscal support, space, and recognition to existing cocurricular programs and activities for purposes of maximizing student involvement. Every attempt should be made to include part-time and commuter students in these programs and activities. ("We recommend strengthening those existing activities that have academic functions or academic overtones. Examples would include debate teams, language clubs, publications, performance groups, political clubs, and international exchange groups.")
7. Academic administrators should consolidate as many part-time teaching lines into full-time positions as possible. ("In our minds, one full-time faculty member is a better investment than three part-timers, largely because the full-time faculty member contributes to the institutional environment in ways that go beyond teaching courses ")

RECOMMENDATIONS FOR REALIZING HIGH EXPECTATIONS

Eight of the group's recommendations deal with increasing student and institutional expectations -- "the educational outcomes sought by students and institutions." The Study Group indicated that "while the role of institutional expectations in influencing college student achievement is a topic that few have studied, student performance clearly rises to these expectations, and students respond positively to reasonable challenges. When educators expect too much -- when we as teachers are unrealistic -- student learning and persistence suffer. When we expect too little, we will seldom be disappointed.

"At the same time," the Study Group stated, "students' expectations about themselves must match the realities of the institutions they attend. When there is a mismatch, students are not sufficiently motivated, and the necessary involvement in learning does not occur."

The eight recommendations about high expectations are:

8. Faculties and chief academic officers in each institution should agree upon and disseminate a statement of the knowledge, capacities, and skills that students must develop prior to graduation ("To assure excellence, our colleges, community colleges, and universities should establish and maintain high standards of student and institutional performance. The results (or 'outcomes') of the education offered by these institutions must be measured against their clearly and publicly articulated standards of performance ")
9. All bachelor's degree recipients should have at least two full years of liberal education. In most professional fields, this will require extending undergraduate programs beyond the usual four years. ("The

curricula prescribed for students in [many] four-year professional programs . . . offer few opportunities to develop the capacities and knowledge that most institutions would expect of baccalaureate graduates. Our objective in expanding these opportunities is to strengthen undergraduate professional degree programs and the future options of students who pursue them.")

10. Liberal education requirements should be expanded and reinvigorated to insure that (1) curricular content is directly addressed not only to subject matter but also to the development of capacities of analysis, problem solving, communication, and synthesis, and (2) students and faculty integrate knowledge from various disciplines. ("We are convinced that what should distinguish the baccalaureate degree from more specialized credentials is the broad learning that lies behind it. An increase in liberal education requirements is one way to guarantee that comprehensiveness.")
11. Each institution should examine and adjust the content and delivery of the curriculum to match the knowledge, capacities, and skills it expects students to develop. ("Our point of view is that it is meaningless to announce clear expectations for students and not study the existing curriculum and adjust academic programs to meet those expectations.")
12. Community colleges, colleges, and universities should supplement the credit system with proficiency assessments both in liberal education and in the student's major as a condition of awarding degrees. ("Higher education must take the lead in establishing supplements to the almost exclusive reliance on credits and grades that are too often substitutes for measures of learning. The practice we recommend will . . . drive course selection and discourage the choice of the frivolous, thus guiding students to allocate and use more of their time for academic learning.")
13. Institutions should offer remedial courses and programs when necessary but should set standards and employ instructional techniques in those programs that will enable students to perform well subsequently in college-level courses. ("Students assigned to remedial programs should carry limited course loads, but they should be encouraged to include at least one course per semester in an area of academic interest to them In no case should final standards of performance in remedial courses in English be normed at less than twelfth-grade levels.")
14. In rewarding faculty through retention, promotion, tenure, and compensation, all college officials directly responsible for personnel decisions should both define scholarship broadly and demand that faculty demonstrate that scholarship. ("Unfortunately, the prevailing norms of the reward system in American higher education define acceptable scholarship and publication in ways that preclude some forms of productive academic inquiry and actually discourage faculty from exploring the unknown. A broader definition of scholarship, we believe, will encourage faculty members and institutions to be more realistic in their expectations.")
15. College presidents should strive to insure that the behavior of their institutions evidences the ideals of honesty, justice, freedom, equality,

generosity, and respect for others -- the necessary values of community. ("Students are quick to spot hypocrisies and inconsistencies in institutional behavior. They know when stated values are subverted by an institution's failure to apply the same standards of conduct to everyone. This failure leads to student cynicism -- and cynicism reduces involvement.")

RECOMMENDATIONS FOR ASSESSMENT AND PROVIDING FEEDBACK

Five of the Study Group's recommendations concern assessment of student progress "as a means to provide information about the teaching and learning process and as feedback to help improve the effectiveness with which students, faculty, and the institution carry out their work." The group contends that such assessment has great potential "as a tool for clarifying expectations and for increasing student involvement when it is used to measure improvements in performance."

The five recommendations are:

16. Faculty and academic deans should design and implement a systematic program to assess the knowledge, capacities, and skills developed in students by academic and cocurricular programs. ("It is futile to adjust the content and delivery of programs in accordance with redefined, detailed objectives unless one has some ways of knowing whether those adjustments have been successful.")
17. In changing current systems of assessment, academic administrators and faculty should insure that the instruments and methods used are appropriate for (1) the knowledge, capacities, and skills addressed, and (2) the stated objectives of undergraduate education at their institutions ("Although a wide range of instruments and methods is available, colleges too often select an instrument or technique that responds neither to the objectives nor the nature of their academic programs All instruments and methods used in assessment should reflect the level of subtlety and complexity at which college subjects are taught and learned. Faculty will justly resist resting their teaching reputations on simplistic multiple-choice examinations.")
18. Faculty should participate in the development, adoption, administration, and scoring of the instruments and procedures used in student assessment and, in the process, be trained in the ways of using assessment as a teaching tool. ("The best way to connect assessment to improvement of teaching and learning is to insure that faculty have a proprietary interest in the assessment process.")
19. College officials directly responsible for faculty personnel decisions should increase the weight given to teaching in the processes of hiring and determining retention, tenure, promotion, and compensation, and should improve means of assessing teaching effectiveness. ("While research and teaching can and should be mutually supportive and complementary, many of our colleges and universities overemphasize research

and minimize quality teaching in personnel decisions, and this tradition has potentially damaging effects on student learning and development.")

20. Student evaluations of academic programs and the learning environment should be conducted regularly. The results should be widely disseminated as a basis for strengthening the quality of undergraduate baccalaureate education. ("A college needs information and feedback on the shape, sequence, coverage, emphases, texts, and other instructional material of academic programs, as well as on those aspects of the campus environment that contribute to student involvement . . . If the only subjects on which we call for student opinion are extracurricular activities, athletics, and food service, we leave the impression that we do not value students as people capable of thinking seriously about their education.")

RECOMMENDATIONS TO GRADUATE SCHOOLS

The Study Group offers two recommendations to improve the education of potential faculty members:

21. To balance the specialization of graduate training in the disciplines, graduate departments should require applicants for admission to present evidence of a broad undergraduate liberal arts education. ("Since the ability to set an idea in a broader context is a key contribution higher education can make to students' intellectual development, we should expect faculty to model this capacity in their interaction with students. The broader contexts are derived from a liberal education.")
22. Graduate deans and department chairs should develop ways of helping prospective faculty in all disciplines (1) to learn about the history, organization, and culture of American higher education and (2) to develop their understanding of teaching and learning ("College faculty usually receive only unsupervised on-the-job training in student advising and in the basic teaching crafts of writing syllabi, delivering lectures, designing individual learning experiences, and leading discussions . . . For them to teach well, they must come to the job knowing how to determine who is learning, how much they are learning, and how they can be helped to learn more.")

RECOMMENDATIONS TO EXTERNAL AGENCIES

Four recommendations are addressed to state officials and accrediting agencies:

23. State and system-level officials should minimize the intrusion of administrative and fiscal agencies into the daily and routine operations of public colleges, community colleges, and universities. ("It is a legitimate responsibility of states to audit institutional practices, to demand evidence of their effectiveness, and to correct abuses. It

is quite another matter for them to operate the institution from a distance on the assumption that faculty and administrators are either incompetent or corrupt.")

24. Accrediting agencies should hold colleges, community colleges, and universities accountable for clear statements of expectations for student learning, appropriate assessment programs to determine whether those expectations are being met, and systematic efforts to improve learning as a result of those assessments. ("If voluntary accreditation associations themselves do not insist on seeing standards realized in outcomes and assessments, external forces may eventually do so. We prize the self-regulating tradition of higher education too much to allow this to happen.")
25. State officials should establish special and alternative funding for both public and private institutions to encourage efforts that promote students involvement and institutional assessment. ("As long as states fund higher education according to . . . actuarial formulas, institutions will devote unwarranted energy to maintaining or increasing enrollments simply to meet costs. They may be able to exert little quality control, nor will they be able to assure students and their families that the credentials awarded are meaningful.")
26. State legislatures and boards of trustees should reverse the decline in faculty purchasing power by increasing faculty salaries at a rate greater than inflation. ("College faculty have lost 20 per cent of their purchasing power over the past 15 years as salary increases have failed to keep up with inflation At the present moment, the academic profession is losing some of its best people to other professions. Second, the profession has become less attractive as the deteriorating salary structure takes its toll at the point of entry ")

RECOMMENDATION TO THE RESEARCH COMMUNITY

27. Federal and state agencies, private foundations, colleges, and universities, research organizations, and researchers concerned with higher education should focus their funding strategies and research activities on how to facilitate greater student learning and development. ("We need more information about what students learn in college, how they grow, and ways that learning and growth can best be assessed.")

CONCLUSION

In summary, according to the Study Group, excellence in higher education requires:

1. That institutions of higher education produce demonstrable improvements in student knowledge, capacities, skills, and attitudes between entrance and graduation;

2. That these demonstrable improvements occur within established, clearly expressed, and publicly announced and maintained standards of performance for awarding degrees based on societal and institutional definitions of college-level academic learning; and
3. That these improvements are achieved efficiently, that is, that they are cost effective in the use of student and institutional resources of time, effort, and money.

Copies of the Study Group's report, Involvement in Learning. Realizing the Potential of American Higher Education, are available for \$4.50 each from the Superintendent of Documents, U.S. Government Printing Office, Washington, D C. 20402, as Publication 065-000-00213-2.

CONCLUSIONS OF WILLIAM J. BENNETT, CHAIRMAN OF THE NATIONAL ENDOWMENT FOR THE HUMANITIES, IN TO RECLAIM A LEGACY

In a 42-page report issued in late November, the chairman of the National Endowment for the Humanities, William J. Bennett, has urged college and university educators to restore coherence to the undergraduate curriculum by reemphasizing the humanities. According to Bennett, few of today's college graduates have received "an adequate education in the culture and civilization of which they are members," and as a result, most of them "remain shortchanged in the humanities -- history, literature, philosophy, and the ideals and practices of the past that have shaped the society they enter."

Bennett based his findings and recommendations on the work of a NEH "Study Group on the State of Learning in the Humanities in Higher Education," made up of 31 college and university faculty members and administrators.

FINDINGS

Bennett warns of eight specific conditions and trends that disturbed the members of the NEH Study Group:

1. "Many of our colleges and universities have lost a clear sense of the importance of the humanities and the purpose of education, allowing the thickness of their catalogues to substitute for vision and a philosophy of education."
2. "The humanities, and particularly the study of Western civilization, have lost their central place in the undergraduate curriculum. At best, they are but one subject among many that students might be exposed to before graduating. At worst, and too often, the humanities are virtually absent."
3. "A student can obtain a bachelor's degree from 75 percent of all American colleges and universities without having studied European history; from 72 percent without having studied American literature or history; and from 86 percent without having studied the civilization of classical Greece and Rome."
4. "Fewer than half of all colleges and universities now require foreign language study for the bachelor's degree, down from nearly 90 percent in 1966."
5. "The sole acquaintance with the humanities for many undergraduates comes during their first two years of college, often in ways that discourage further study."
6. "The number of students choosing majors in the humanities has plummeted. Since 1970, the number of majors in English has declined by 57 percent, in philosophy by 41 percent, in history by 62 percent, and in modern languages by 50 percent."

7. "Too many students are graduating from American colleges and universities lacking even the most rudimentary knowledge about the history, literature, art, and philosophical foundations of their nation and their civilization."
8. "The decline in learning in the humanities was caused in part by a failure of nerve and faith on the part of many college faculties and administrators, and persists because of a vacuum in educational leadership. A recent study of college presidents found that only 2 percent are active in their institutions' academic affairs."

Bennett also notes that the NEH Study Group recommended five steps to reverse this decline:

1. "The nation's colleges and universities must reshape their undergraduate curricula based on a clear vision of what constitutes an educated person, regardless of major, and on the study of history, philosophy, language, and literature."
2. "College and university presidents must take responsibility for the educational needs of all students in their institutions by making plain what the institution stands for and what knowledge it regards as essential to a good education."
3. "Colleges and universities must reward excellent teaching in hiring, promotion, and tenure decisions."
4. "Faculties must put aside narrow departmentalism and instead work with administrators to shape a challenging curriculum with a core of common studies."
5. "Study of the humanities and Western civilization must take its place at the heart of the college curriculum."

ESSENTIAL KNOWLEDGE

Based on the discussion of the NEH Study Group, Bennett recommends the following four specific areas of knowledge in the humanities as essential to a college education:

1. "Because our society is the product and we the inheritors of Western civilization, American students need an understanding of its origins and development, from its roots in antiquity to the present. This understanding should include a grasp of the major trends in society, religion, art, literature, and politics, as well as a knowledge of basic chronology."
2. "A careful reading of several masterworks of English, American, and European literature."
3. "An understanding of the most significant ideas and debates in the history of philosophy "

4. "Demonstrable proficiency in a foreign language (either modern or classical) and the ability to view that language as an avenue into another culture."

"In addition to these areas of fundamental knowledge," Bennett states, "study group members recommended that undergraduates have some familiarity with the history, literature, religion, and philosophy of at least one non-Western culture or civilization. We think it better to have a deeper understanding of a single non-Western culture than a superficial taste of many. Finally, the study group thought that all students should study the history of science and technology."

QUESTIONS FOR EDUCATORS

Bennett concludes his report with questions for faculty members and administrators to ask themselves about their own efforts and those of their institutions regarding the humanities:

Questions for the Academic Community of Each Institution

- o Does the curriculum on your campus insure that a graduate with a bachelor's degree will be conversant with the best that has been thought and written about the human condition?
- o Does your curriculum reflect the best judgment of the president, deans, and faculty about what an educated person ought to know, or is it a mere smorgasbord or an expression of appeasement politics?
- o Is your institution genuinely committed to teaching the humanities to undergraduates? Do your best professors teach introductory and lower division courses? Are these classes designed for the non-major and are they part of a coherent curriculum?

Questions for College and University Presidents

- o Do you set an intellectual tone for the institution, articulating goals and ideals?
- o Do you take a firm stand on what your institution regards as essential knowledge?
- o Do you reward excellent teaching as well as good research in hiring, promotion, and tenure decisions?

Questions for Humanities Faculty

- o Does your teaching make the humanities come alive by helping students confront great texts, great minds, and great ideas?
- o Are you as concerned with teaching the humanities to non-majors as you are with signing up departmental majors?

Questions for Graduate Humanities Departments

- o Are your graduates prepared to teach central humanities texts to undergraduates in addition to being trained as researchers and scholars?
- o Are your graduates broadly educated in fields of knowledge other than their primary one? As scholars, are they concerned only with pursuing research of narrow scope or are they able as well to ask questions of wide significance?

PUBLICATION INFORMATION

Copies of Mr. Bennett's report, To Reclaim a Legacy, are available without charge from the Office of Public Affairs, Room 409, National Endowment for the Humanities, 1100 Pennsylvania Avenue N.W., Washington, D.C. 20506.